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Meeting of the Board of Directors
July 22, 2020
Remote Meeting

6:30 p.m.
Open Session

This meeting will be conducted remotely to comply with social distancing and group size limitations pursuant to CDC guidelines regarding COVID-19. Join this meeting through the following Zoom link: https://us02web.zoom.us/j/83698813938

The Board of Directors will be meeting in executive (closed) session starting at 5:00 p.m. pursuant to A.R.S. Section 33-1804 (A) (1) & (4).

ANNOTATED AGENDA

1. **CALL TO ORDER**
2. **PLEDGE OF ALLEGIANCE**
3. **ESTABLISH QUORUM**
4. **ADOPT AGENDA**
5. **APPROVE MEETING MINUTES**
   A. June 24, 2020 Open Session Board Minutes APPROVED
6. **PRESENTATIONS/AWARDS/ANNOUNCEMENTS**
7. **STAFF REPORTS/FINANCIALS**
8. **CLOSED SESSION REPORT**
9. **OPEN DISCUSSION**
   (Persons interested in providing comments to the Board should complete the comment form and email to kim@anthemcouncil.com by Noon on July 22, 2020.)
10. **CONSENT AGENDA/APPROVAL**
    All items listed under Consent Agenda are considered to be routine by the Board and may be approved/accepted by one motion with a voice vote.
    A. Consider Adoption of Resolution 2020-R-02, to Adopt the Charter for the Emergency Executive Committee, Formed for the Purpose of Addressing Matters That Cannot Be Delayed for a Scheduled Board Meeting. APPROVED
    B. Consider Adoption of Resolution 2020-R-03, Updating the Board Policy Manual to Remove References to Inactive Committees and Groups. APPROVED
11. **DISCUSS/ACT ON ANY ITEMS REMOVED FROM CONSENT AGENDA**
12. **NEW BUSINESS**
    A. Consider Authorizing the CEO to Finalize and Execute a New Five-Year Contract with Republic Services, Within Defined Parameters. APPROVED
13. **ADJOURNMENT**

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COMMUNICATION BRIEFING

July 22, 2020

MARK YOUR CALENDARS
July 23: ACCCA Board of Directors Meeting, 6:30 p.m., Civic Building or remote (TBD)
Aug. 6: Village Board of Directors Meeting, 6 p.m., Civic Building or remote (TBD)
Aug. 14: Representative Town Hall, 9 a.m., Civic Building or remote (TBD)
Aug. 26: ACC Board of Directors Meeting, 6:30 p.m., Civic Building or remote (TBD)
Please visit OnlineAtAnthem.com for a full list of meetings/events.

EXECUTIVE TEAM OUTREACH AND GENERAL INFORMATION
The executive team has been busy addressing COVID-19 closures due to the June 29 Executive Order. In addition to making sure our services are in compliance with the order, the team has been addressing the operational changes appropriate to the reduced programs, including staffing reductions and accomplishing needed maintenance and renovation projects during the public closure.

Other areas where your management team has been focusing include the 2021 budget preparation; evaluating VMS, a property management system under consideration as an alternative to our current Caliber system; and filling important open positions, including our Executive Assistant and Director of Parks and Facilities.

COMMUNICATIONS & PUBLIC AFFAIRS
The Anthem Way/Activities Guide: The summer issue of The Anthem Way/Activities Guide is posted online. The next guide will be distributed/posted in September.

COMMUNITY CENTER
Operations: In compliance with the Governor's June 29 Executive Order adjusting occupancy limits and other guidelines at pools, the Community Center pool briefly closed from June 30-July 3 to allow staff to evaluate workforce impacts, hours, the reservation system and cleaning protocols; the pool then reopened July 4. The gym/fitness floor will remain closed, per the order, through at least July 27. Due to the gym/fitness floor closure, repair and resealing work at the Group Fitness Room wood floor was accelerated to be completed during the closure, and took place July 8-15.

Aquatics: Due to the Executive Order, the pool schedule has been modified to accommodate residents. The pool schedule opened with three sections during the week: lap swim in the morning, team swim during mid-day hours and family/open swim during late afternoon and evening; the weekend schedule is family/open swim all day, with no lap or team hours. Reservations are required in order to ensure occupancy guidelines set by the Governor are being followed.

SPECIAL EVENTS

General: Vendor and sponsor registration for Autumnfest is expected to open in August. This year, Autumnfest is scheduled to be held on October 24 & 25. Staff continues to monitor local, state and federal guidance regarding large-scale events (Autumnfest draws 8,000-10,000 people to Community Park) and is preparing backup plans to be able to adjust accordingly. Staff also continues planning for the New Year's Eve event, which would include the July 3 fireworks and other fun activities.

CIVIC BUILDING

Programs: A glass coaster making class is scheduled for Aug. 5 and a card making class for Aug. 15. Senior Cinema is Aug. 19 and the movie is *Yesterday*.

Summer Hours: Continue through Sept 7: M-F, 8 a.m.-5 p.m.; Tu-Th, 8 a.m.-7 p.m. & Sat., 9 a.m.-noon (after-hour reservations available by request).

PARKS & FACILITIES

General: The waterfall at the entry monument on the south side of W Anthem was drained and all organic material was removed. The falls on the north side will be serviced next.

Liberty Bell: A new splash pad control system was installed July 14; restroom sink faucets have been upgraded.

Dog Park: Dog drinking fountains have been serviced; zones continue to be switched to help promote proper grass growth. Extra water is being added midday to zones on a cyclical basis during the extreme heat.

Community Park/General: Seal coating and restriping of the Community Park parking lots took place July 7-10. Skate Park equipment gate hinges were replaced; handrails being fabricated in-house to prevent skateboards damaging concrete at the Main Pavilion; stand-alone structures in the park have been painted (in-house); T-Mobile cell tower upgrades have been completed; park lakes have been stocked with fish; multiple damaged dog waste stations were replaced; Softball #2 handrails were re-welded and the pony wall was repaired (in-house); handrails at hockey rink seating area have been repaired and painted; all skimmer baskets in the lakes have been fabricated and replaced (in-house); culvert handrails have been repaired and painted.

Anthem Veterans Memorial: Summer flowers were installed and are doing well so far (some have been replaced under warranty).

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Financial Summary of Operations – 2020 June

Summary:

- Anthem Community Council's June YTD Financial Results (including depreciation) is a deficit of <$123,867>, behind 2019 by <$81,916>. Considering the change in Reserve funding in 2020 vs. 2019, the deficit is <$291,916> additional in 2020.
- COVID-19 has caused reductions in various revenues; room and field rentals, ramadas, sports programs, annual events, etc. We have cut or delayed expenses while being responsible to the maintenance and welfare of the community. Compared to 2019, these revenues have decreased by $359,000 in 2020.

- **Balance Sheet Review:**
  - Our Operating Cash balance, net of cash balances due to our HOA partners and advances for Master Plan Projects is $4.2 million.
  - Our adjusted Reserve Fund balances are at $17.3 million. The 2020 Budget calls for Reserve contributions totaling $1.8 million, $150,000 per month, against an anticipated spending of $1.8 million. The YTD Reserve spend actual is $479,000.
  - Our Enhancement Fund balances are $1.5 million. The Enhancement Fund generated $70,000 in June, is at $463,000 YTD vs. an annual budget of $750,000. Prior YTD June was $421,000, with a total for 2019 of $964,000.
  - All funds are currently invested in various portfolio vehicles in accordance with the ACC Investment Policy.
  - Total Collections and Accounts Receivable balances, as of June 30, 2020 and June 30, 2019 are $367,000, and $418,000 respectively, with a reserve of $420,000.

- **YTD Income Statement Review:**
  - June YTD Revenues were <$195,000> behind 2019 – net of Reserve contributions; 2019 contributions YTD were $210,000 more than 2020; adjusted variance is <$404,000>.
  - June YTD Operating Costs were $203,000 less than 2019.
  - June YTD Operating Surplus was $360,000, ahead of 2019 by $8,000 (before depreciation and taxes).
  - June YTD Net Book Surplus, including Depreciation, actual net Enhancement ($462,000) and net Reserve spend ($665,000 - including Interest and Un-Realized Gains or Losses) is $1,004,000, above 2019 by $624,000.

- As always, our full disclosure financial statements are posted at *OnlineAtAnthem.com* as part of the documents supporting this open meeting. We encourage all property owners to take the time to become familiar with our financial standing and results. Please send us your questions at *accounting@anthemcouncil.com.*

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Anthem Community Council, Inc

As Of 6/30/2020

Balance Sheet Comparison Report

Assets	6/30/20	6/30/19
Operating Cash	$ 4,227,040	$ 5,970,122
Reserve Fund	$ 17,276,116	$ 15,092,777
Enhancement Fund	$ 1,506,242	$ 1,465,034
Receivables - ACC	$ 367,060	$ 486,705
Receivables - Other	$ 21,125	$ 41,237
Receivables - Allowance	$ (420,508)	$ (358,865)
Other Current Assets	$ 395,149	$ 72,989
Net Fixed Assets	$ 16,793,298	$ 15,859,087
Total Assets	**$ 40,165,522**	**$ 38,629,086**
Liabilities and Equity		
Trade & Supplier Payables	$ 365,968	$ 683,793
Payroll & Benefits	$ 200,327	$ 259,474
Prepaid Assessments	$ 1,549,522	$ 558,121
Deferred Assessments	$ 50,362	$ 732,235
Other Current	$ 30,213	$ 69,064
Funds Due HOAs	$ 70,362	$ 33,703
Retained Equity	$ 36,894,730	$ 35,537,870
Current Year Surplus	**$ 1,004,038**	**$ 754,825**
	$ 40,165,522	**$ 38,629,086**

Profit and Loss Summary

	6/30/20	6/30/19
Assessments	$ 4,560,849	4,528,428
Community Center	$ 237,017	483,753
Other Revenues (Net)	$ 417,974	608,583
Enhancement Fund	$ 463,793	452,813
Transfer to Enhancement Fund	$ (463,793)	(452,813)
Transfer to Reserve Fund	$ (900,000)	(1,110,000)
TOTAL REVENUES	**$ 4,315,840**	**$ 4,510,764**
Direct Programs Cost	$ 449,373	556,683
Community Involvment	$ 47,037	85,789
Utilities	$ 369,162	411,406
Professional Fees	$ 142,935	171,078
Financial Costs	$ 101,010	$ 62,599
Insurances	$ 135,166	117,004
Security Costs	$ 116,745	89,668
Human Resources	$ 45,934	45,631
Repairs & Maintenance	$ 227,820	$ 419,369
Landscaping	$ 594,722	556,896
Contract Services	$ 266,936	248,157
General & Administrative	$ 117,908	$ 125,837
Compensation - Comm Ctr/Admin	$ 1,027,731	939,253
Compensation - Facilities	$ 389,236	389,771
Depreciation	$ 473,099	380,870
All Other Expenses	$ 10,333	12,400
Interest/Investment <gain> loss	$ (75,439)	(59,695)
TOTAL EXPENSES	**$ 4,439,708**	**$ 4,552,716**
OPERATING SURPLUS	$ (123,868)	$ (41,952)
RESERVE SURPLUS	$ 665,746	763,530
ENHANCEMENT SURPLUS	$ 462,160	(341,453)
TOTAL SURPLUS (DEFICIT)	**$ 1,004,038**	**$ 380,125**

Accounts Receivable

TOTAL ANTHEM A/R	TOTAL	Due Now	31 - 60	61 - 90	91 -180
Country Club	82,350	5,633	3,772	2,285	70,660
ACC	367,060	22,054	15,908	8,590	320,508
Parkside	550,687	49,528	22,105	27,521	451,533
Villages	11,773	-	-	75	11,698
TOTAL	1,011,871	77,215	41,785	38,471	854,400
		7.6%	*4.1%*	*3.8%*	*84.4%*

TOTAL ANTHEM A/R	TOTAL DUE	TYPE OF OPEN RECEIVABLE			
		Assessment	Legal/Late	CC&Rs	Other
Country Club	82,350	45,180	8,247	28,923	-
ACC	367,060	147,239	189,825		29,996
Parkside	550,687	52,547	70,256	427,384	500
Villages	11,773	8,523	-	2,500	750
TOTAL	1,011,870	253,489	268,328	458,807	31,246

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Memorandum

To: ACC Board of Directors

From: John Bowman, CEO

Date: July 22, 2020

Re: **Resolution 2020-R-02**

Creating an Emergency Executive Committee

Recommendation

Staff recommends a motion to approve Resolution 2020-R-02, creating and adopting the charter for the Emergency Executive Committee.

Background

In recent months, we have experienced several times where the ACC could have benefitted by having an Executive Committee of the Board that could respond quickly on behalf of the Board in emergency situations. Two frequent examples include modifications to Governor Ducey's Executive Orders regarding COVID-19 restrictions, and protests/rallies that were advertised on social media and scheduled without notice. The responsibility to manage these issues is generally operational and within the authority of your management team. But these issues can also involve policy and political implications that should rightly include input from the Board.

Our current structure does not make it practical, or in many cases even feasible, to convene a formal meeting of the full Board in time to deal with some of these issues. Creating this three-member Emergency Executive Committee would allow the CEO and Board President to quickly respond when quick response is required. With this Emergency Executive Committee in place, your management team will know that it has the backing of and the needed guidance from the Board as we operate in this dynamic environment.

Resolution 2020-R-02

Emergency Executive Committee Charter

Anthem Community Council, Inc.
3701 W. Anthem Way, Suite #201
Anthem, Arizona 85086

WHEREAS, the undersigned, representing the Board of Directors ("Board") of Anthem Community Council, Inc., ("Council") an Arizona nonprofit corporation, hereby agrees to form an Emergency Executive Committee.

WHEREAS, this Resolution supersedes and replaces any previously approved resolution regarding the same matter.

NOW THEREFORE BE IT RESOLVED, the Board, by and through this Resolution, adopts the Emergency Executive Committee Charter attached hereto.

APPROVED this _____ day of July, 2020.

_____
Terry Mullarkey, President

_____
Attested by: Darrin Francom, Secretary

EMERGENCY EXECUTIVE COMMITTEE CHARTER

RESOLVED, this Committee is established pursuant to Section 6.1 of the Bylaws for the Anthem Community Council, Inc. ("ACC") and by resolution of its Board of Directors ("Board"). This Committee is an ad hoc committee charged to act during emergency circumstances as determined by the ACC's Community Executive Officer ("CEO") or the President of the ACC. Unless otherwise provided herein, the Committee shall be subject to the Board Policies, Resolutions, and Results and Rules and Regulations for Owners, Residents, and Businesses ("Board Policy Manual"). However, this Committee shall not be considered a Standing Committee, Special Committee, or Affiliate Group pursuant to the Board Policy Manual, nor shall it hold regularly scheduled meetings. The Committee will serve until abolished by the Board. The terms of this Emergency Executive Committee Charter may be incorporated into the Board Policy Manual.

Purpose: To take action or provide policy guidance on behalf of the Board as deemed appropriate by the CEO or the President to address matters that cannot be delayed until a scheduled meeting of the Board to expedite the delegated functions of the CEO, including the management of the operations and services of the ACC.

Goals:

- Perform such functions and duties as may be imposed upon the CEO during emergency or urgent circumstances, specifically including taking action on behalf of the Board or providing guidance to the CEO in response to any state of emergency declared by the local, state, or federal government or other matters of urgency where the CEO or President desires guidance from the Board by there is inadequate time to notice a formal meeting. During these times, the Committee shall provide guidance to the CEO on behalf of the Board regarding:
    - Making determinations regarding the closure of ACC amenities;
    - Modifying hours of operation;
    - Making emergency staffing and operational decisions;
    - Seeking legal advice;
    - And taking any further action deemed appropriate by the CEO or President which cannot be delayed until a scheduled meeting of the Board

Committee Members:

- Three (3) member committee
- The Board shall appoint the President, Vice-President, and Secretary of the ACC to serve as the sole members of the Committee
- The President shall serve as the Chair of the Committee
- Committee members shall sign acknowledgement of this Charter
- Committee members provide service without pay; therefore, solely as a volunteers

Committee Member Terms:

- Committee members shall serve a one (1) year term aligned with the Board terms
- The Board of Directors may appoint the same committee members for subsequent terms
- Upon resolution of this Charter, the initial terms are to terminate at the end of the 2020 terms of the Board

Committee Restrictions:

- Committee shall not enter, negotiate or infer any contractual relationship of the Association
- Committee serves at the will of the Board of Directors and may be disbanded with or without cause by the Board at any time

Chairperson's Responsibility:

- Liaison between the Committee members, the Board of Directors & ACC staff
- The Chair shall report any decisions made by the Committee to the Board at the immediately subsequent meeting of the Board
- Point of contact for the Committee
- Schedule and organize meetings as needed
- Assign tasks as actioned by the Committee

Member's Responsibility:

- Attend meetings to establish Committee quorum
- Carry out the actions of the Committee
- Respond with decision vote by email if no meeting is scheduled by the Chairperson

Decisions and meetings:

- A majority of the Committee shall constitute a quorum for purposes of conducting Committee business
- A determination of a majority of the quorum shall constitute an act of the Committee
- Meetings will be held as needed as determined by the Chair of the Committee; the Committee shall not hold regularly scheduled meetings.
- As meetings of the Committee are held under emergency circumstances only, no prior notice of the meetings shall be required.

BOARD RESOLUTION
Emergency Executive Committee Charter

The Emergency Executive Committee Charter is designed to provide structure and outline the purpose to the Committee and its members. The details provided within the Charter provide organization, goals and focus for the purpose as approved by the Anthem Community Council, Inc. by and through its Board of Directors. The details listed in the charter do not replace or change what is stated in the governing documents for the ACC. The Board of Directors may change all or any part of this charter with a favorable majority vote of the Board of Directors. The Board of Directors may dissolve the committee with a favorable majority vote of the Board of Directors.

The undersigned, constituting a quorum of the members of the Board of Directors of the Anthem Community Council, Inc., an Arizona nonprofit corporation, do hereby adopt the following resolution and declare the same to be in full force as adopted at this duly called meeting of the Board of Directors.

NOW THEREFORE BE IT RESOLVED, the Board of Directors hereby adopts the Emergency Executive Committee Charter dated and effective _____ and authorizes the CEO to incorporate the terms set forth herein into the Board Policy Manual as deemed appropriate by the CEO.

IN WITNESS WHEREOF, the undersigned quorum of the Board of Directors has executed this consent as of this ___ day of _____, 2020.

COMMITTEE MEMBER ACKNOWLEDGEMENT

Emergency Executive Committee Charter

As a Committee Member appointed by the Anthem Community Council, Inc., serving under the terms as disclosed in the Emergency Executive Committee Charter and at the pleasure of the Board of Directors, I fully understand and accept the terms of the Charter and have signed this acknowledgement freely and without any inducement or assurance of any nature.

_____	_____
Committee Member Name	Lot # or Address
_____	_____
Committee Member Signature	Date

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Memorandum

To: ACC Board of Directors

From: John Bowman, CEO

Date: July 22, 2020

Re: **Resolution 2020-R-03**

Updating the Board Policy Manual Regarding Committees

Recommendation

Staff recommends a motion to approve Resolution 2020-R-03, updating the Board policy manual to remove references to committees and groups that were previously deactivated.

Background

During my first 30 days of employment with the ACC, I had the opportunity to read through many of the governing documents and recent historical records of the ACC, and to ask retiring CEO Neal Shearer questions regarding what I had read. One of the documents that I read (more than once) was the Board Policies, Resolutions and Rules manual.

When I inquired about some of the committees and groups that are detailed in that manual, I learned that, for various reasons, the ACC had chosen to not continue those groups. Specifically, the manual contains references and charters to the Business Support and Advocacy Committee, the Commercial Design Review Advisory Committee, and the Anthem Youth Advisory Council - none of which are currently active or supported by the ACC.

The attached resolution will allow staff the opportunity to clean up the manual so that it will not be confusing or misleading to the reader. Should the Board desire to reactivate any of these groups in the future, the appropriate charters can be readopted at that time.

Resolution 2020-R-03

Updating Board Policy Manual
Regarding Committees

Anthem Community Council, Inc.
3701 W. Anthem Way, Suite #201
Anthem, Arizona 85086

WHEREAS, the undersigned, representing the Board of Directors ("Board") of Anthem Community Council, Inc., ("Council") an Arizona nonprofit corporation, maintains a *Board Policies, Resolutions and Rules* manual.

WHEREAS, "Part 4" of this manual deals with Committees.

WHEREAS, the Board has previously chosen to deactivate the following Committees and Groups:

- Business Support and Advocacy Committee
- Commercial Design Review Advisory Committee
- Anthem Youth Advisory Council

WHEREAS, this Board desires to keep the *Board Policies, Resolutions and Rules* manual maintained and updated to reflect current practices.

WHEREAS, this Resolution supersedes and replaces any previously approved resolution regarding the same matter.

NOW THEREFORE BE IT RESOLVED, that the Board, by and through this Resolution, hereby amends Part 4 of the *Board Policies, Resolutions and Rules* manual to remove existing references in Section 4.1.1 to the Business Support and Advocacy Committee, the Commercial Design Review Advisory Committee and the Anthem Youth Advisory Council, and to remove in its entirety Section 4.1.3, Section 4.4.2 and Section 4.4.4.

APPROVED this _____ day of July, 2020.

_____
Terry Mullarkey, President

_____
Attested by: Darrin Francom, Secretary

DRAFT

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Memorandum

To: ACC Board of Directors

From: Dawn Dworak, Management Analyst

Prepared by Neal Shearer, Former Community Executive Officer

CC: John Bowman, Community Executive Officer

Date: July 16, 2020

Re: **Republic Services Contract Extension**

Recommendation

Authorize staff to finalize and execute a five-year contract renewal with Republic Services (RS), to include the proposed contract extension terms outlined within this memo.

Background

The unincorporated area of Anthem east of I-17 receives residential trash and recycling collection services from Republic Services, through a contract authorized by the Anthem Community Council (ACC) that expires at the end of 2020. This contract serves approximately 8,520 homes and also includes trash and recycling services for all ACC facilities and special events at no cost.

In order to allow the Board to evaluate a possible contract extension with Republic Services (RS), staff initiated confidential discussions with RS to identify proposed contract extension terms for the Board's consideration.

Proposed Contract Extension Terms

The proposed contract extension is for a five-year period from Jan. 1, 2021-Dec. 31, 2025, and includes the following terms regarding rates and fees and RS's service commitments to residents and the ACC:

A. The monthly rate for residential curbside standard refuse and recycling services will remain at $18.63 through 2021, marking a period of four consecutive years with no rate increases for Anthem homeowners.

B. The monthly rate would increase by 2% per year in years 2022-2025, as follows:

2022 $19.00/month
2023 $19.38/month
2024 $19.77/month
2025 $20.17/month

(Staff note: there is an option for a one-time increase in year two to the final $20.17 rate, which would remain through 2025. However, staff feels the gradual 2% increase starting in year two, and each year thereafter, would be more palatable for the residents, and in essence, they would pay less over the same period of time).

C. No additional service fees for new account setups and container delivery, repair and replacement.

D. No additional fuel or environmental surcharges.

E. Continue once-per-week curbside pickup for trash and recycling bins ("same day service" convenience implemented in 2016).

F. Continue every-other-month curbside bulk collections.

G. Continue to fund/sponsor two "Go Green" recycling and household hazardous waste events per year (valued at approximately $60,000/year).

H. Continue "no cost" commercial trash and recycling services for all ACC facilities and special events, including requested roll-off containers (valued at approximately $40,000/year).

I. Continue to pay all permits and variances, including the annual county variance permit that is billed to the ACC for offering once a week curbside recycling service in lieu of twice a week trash collection (valued at over $2,000).

J. (New) An annual $5,000 sponsorship commitment for ACC special events and a $2,000 donation for any purpose (these funds may roll over to the following year at the ACC's discretion).

K. Continue to provide residents with a temporary hold on services option when they are away for thirty days or more (for a maximum hold of six months).

L. Continue to provide a special "drive-thru" Christmas tree drop-off service at the Community Park (lower parking lot), staffed by RS personnel.

M. Continue to emphasize high-level customer service and communications through customized Call Center services, an annual brochure for Anthem, a special postcard reminder with holiday schedules, special phone blast notifications, and sharing information on the ACC's website.

Rate Comparisons Among Area Cities

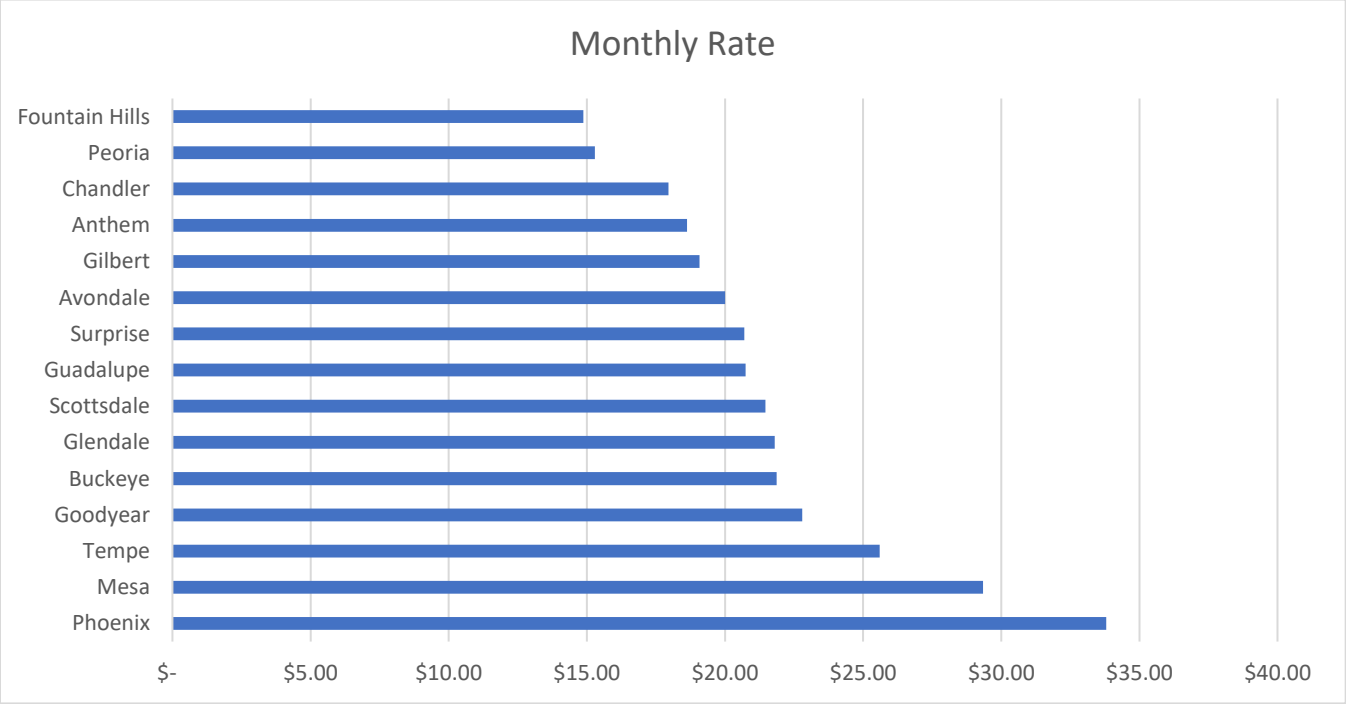
Attached is a spreadsheet showing monthly solid waste rates for 14 area cities and east-side Anthem, which is the only unincorporated community included. The average monthly rate for the 14 area cities is $21.81. Phoenix (including Anthem west-side residents) pay the highest monthly rate at $30.55 now, going to $33.80 in January. Under the proposed five-year contract renewal with RS, east-side Anthem residents would pay $18.63 in 2021 with gradual 2% increases, ending with a rate of $20.17 in 2025 (well below the current average rate for the 14 cities).

It is very important to keep in mind that true "apples-to -apples" rate comparisons are very difficult to find due to differences in services provided, such as the frequency and scope of bulk pickups, other services and fees, and whether the services are provided "in-house" (as is the case with most cities) or through a private contractor. For example, the monthly rates shown for Fountain Hills reflect the lowest menu of services offered, including once-per -year bulk collection; the Town of Fountain Hills does not receive the array of no-cost services and sponsorships that are provided to the ACC.

Conclusion

The ACC has enjoyed a highly competitive and attractive service agreement with RS for many years. The rates to east-side Anthem residents are relatively low in comparison to the Phoenix marketplace, and especially west-side rates. We also receive very few complaints from residents about RS services and when we occasionally intervene on behalf of residents to resolve a complaint, the RS response is prompt and effective. RS has an in-depth understanding of Anthem community operations and also works in a collaborative effort with Maricopa County and various vendors during seal coating of Parkside and Country Club interior streets. Additionally, the ACC and community receive no-cost services and sponsorships valued at approximately $100,000/year.

Attachment

- Rate Comparisons

City/Town	Monthly Rate		
Phoenix	$	33.80	Effective 1/1/2021
Mesa	$	29.34	
Tempe	$	25.60	
Goodyear	$	22.80	
Buckeye	$	21.87	
Glendale	$	21.80	
Scottsdale	$	21.47	
Guadalupe	$	20.75	
Surprise	$	20.70	
Avondale	$	20.00	
Gilbert	$	19.08	
Anthem	$	18.63	
Chandler	$	17.95	
Peoria	$	15.29	
Fountain Hills	$	14.87